

Where care comes *together*

PRIMEHEALTH 



ANNUALREPORT 2025

MESSAGE FROM KAY

Friends and Colleagues,

When we broke ground on our new clinic, we made a deliberate choice: **to build a space that would tell the right story.** Wide windows to bring the outside in. Materials that feel less like a waiting room and more like a place where someone expected you. Hallways wide enough that you never feel rushed, and rooms designed so that the care happening inside them feels, because it is, truly professional and tailor-made just for you.



This is what New Doors to Health always meant. Not just a building. An intention.

In 2025, that intention met results. We opened on time and on mission. We reached the best diabetes control in our clinical history. Our cancer screening rates climbed, meaning earlier detection, better outcomes, and lives protected. Our Medicare Wellness visits grew, reflecting both the trust our aging neighbors place in us and the quality of care this trust demands we maintain.

These numbers are your family members. Your coworkers. Your neighbors.

We are your neighbors, too.

This new space is built for now and the future. It is ours together, built to welcome every person who walks through the door for decades to come.

With gratitude,

A handwritten signature in black ink that reads "Kay". The signature is stylized with a long, sweeping line extending from the end of the name.

Kay Ramachandran
CEO, PrimeHealth+

OUR MISSION

PrimeHealth+ is committed to providing exceptional, compassionate, and affordable healthcare to every member of our community, regardless of income, insurance status, or ability to pay.

As a Federally Qualified Health Center (FQHC), we deliver integrated medical, dental, behavioral health, pharmacy, and preventive services that improve the health and well-being of individuals and families across Western Colorado.

Following the organization's rebranding to the PrimeHealth+ name, 2025 marked a year of growth, innovation, and expanded access to care. The opening of our new Grand Junction Main Clinic created additional capacity to serve thousands more patients while strengthening our commitment to whole-person, patient-centered healthcare.

2026 BOARD MEMBERS

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Middle School Teacher
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Good health,
together.



“

Before coming to PrimeHealth+, I worried about how I would afford the care I needed. But I knew they would help me, even if I couldn't pay. That support allowed me to focus on healing instead of financial stress. Today, I can be fully present with the people in my life because the care I received wasn't just medical—it came from the heart. PrimeHealth+ surrounded me with compassion, acceptance, and dignity when I needed it most.



I want people to know they're not just supporting a medical clinic when they give to PrimeHealth+. They're creating a safe, compassionate place for anyone who needs it, whether they're facing a temporary hardship like I was or living with those challenges every day.



PrimeHealth+ sees every person as worthy and valuable. I can't imagine our community without it, and I hope others will help ensure this extraordinary care is always here for those who need it.

”

— Judian, a PrimeHealth+ Patient



Children Are Special at PrimeHealth+

Pediatric dentist Dr. Kate Hart and her team care for our youngest patients.

Our dental professionals are trained in caring for very young children so you can be assured that your child will be treated in a way that makes their visit to the dentist as pleasant as possible.

At the main Grand Junction clinic, Dr. Hart provides comprehensive dental care to our youngest patients, both in the health center setting and, if needed, in the hospital.

In addition, an on-site hygienist sees patients at Western Colorado Pediatric Associates, a division of Primary Care Partners. This collaboration helps to reach children in their primary medical care setting as well.



GROWING TO MEET COMMUNITY NEEDS

The opening of the new PrimeHealth+ Main Clinic in Grand Junction marked one of the organization's most important milestones.



The expanded facility increases access to:

- Primary medical care
- Dental services
- Behavioral health
- Convenient care clinic
- On-site pharmacy
- Psychiatric medication management
- Improved patient experience

This investment strengthens PrimeHealth+'s ability to meet the healthcare needs of Western Colorado for years to come.



FORECAST 2026

PrimeHealth+ continues 2026 with strong momentum.

Our priorities include:

- Expanding access to primary care
- Increasing preventive screenings and early detection
- Continuing to improve diabetes outcomes
- Growing Medicare Annual Wellness Visit completion
- Expanding pharmacy services
- Increasing behavioral health integration
- Serving more patients
- Continuing to reduce barriers for uninsured and low-income individuals and families



Every improvement in quality measures represents healthier patients, earlier diagnosis, and stronger communities.



A YEAR OF IMPACT

Patients Served

14,091 unduplicated patients received care through PrimeHealth+ in 2025.



52,835
visits

Clinical Visits

Our providers completed 52,835 medical, dental, behavioral health, case management, and specialty visits throughout the year, an average of nearly four visits per patient.

Pharmacy Services

PrimeHealth+ filled approximately 42,000 prescriptions during 2025, helping patients access affordable medications and improve management of chronic conditions. Based on current utilization trends, prescription volume is expected to increase in 2026.



WHOLE-PERSON HEALTHCARE

Healthcare works best when we work together.

At PrimeHealth+, we know a patient is more than a list of symptoms. They are a whole person—with goals, challenges, and a life beyond the exam room. That's why our providers work together across disciplines to deliver coordinated care that supports physical, behavioral, and social well-being, helping patients achieve better health over time.

Integrated services include:

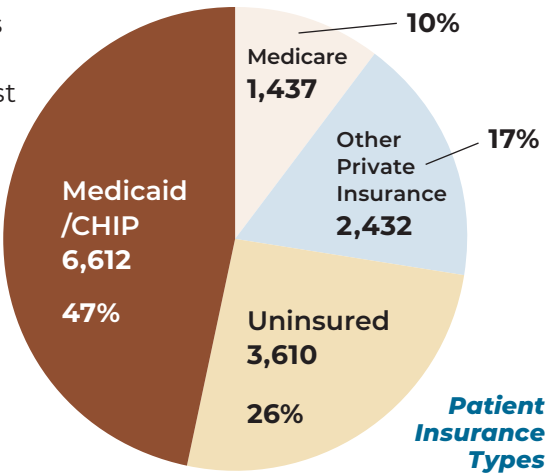
- Primary Medical Care
- Pediatric Care
- Women's Health
- Chronic Disease Management
- Dental Services
- Behavioral Health
- Substance Use Disorder Treatment
- Medication-Assisted Treatment (MAT)
- Clinical Pharmacy
- School-Based Health Centers
- Care Coordination
- Preventive Screenings
- Patient Navigation



MEETING THE NEEDS OF OUR COMMUNITY

PrimeHealth+ continues to care for many of Western Colorado's most vulnerable residents.

Nearly 73% of all patients served have low incomes, highlighting PrimeHealth+'s role as a critical healthcare safety net for the region.



CARING FOR EVERY GENERATION



AGE GROUP	PATIENTS
• Ages 0–5	955
• Ages 6–12	1,380
• Ages 13–18	1,476
• Ages 19–64	7,551
• Ages 65+	2,729

From newborns to older adults, PrimeHealth+ provides comprehensive care throughout every stage of life.

QUALITY CARE THAT IMPROVES LIVES



Providing access to care is only part of our mission. Equally important is delivering high-quality care that leads to healthier patients and stronger communities.

Diabetes Management

One of PrimeHealth+'s most significant quality achievements in 2025 was improving diabetes control.

In 2025, 82.6% of PrimeHealth+ patients with diabetes had an A1c below 9.0%, exceeding our goal of an 80% controlled rate. This represents the best diabetes-control rate in our clinical history and reflects the dedication of our patients and care teams.

QUALITY CARE THAT IMPROVES LIVES

Medicare Annual Wellness Visits

Preventive care remained a major organizational priority during 2025.

PrimeHealth+ increased completion of Medicare Annual Wellness Visits by **6.3 percentage points**, ending the year with 28.8% of eligible Medicare patients receiving their annual wellness visit.

This improvement reflects focused outreach efforts, enhanced care coordination, and greater patient engagement.

PrimeHealth+'s goal for 2026 is to reach 35%.

Colorectal Cancer Screening

Early detection saves lives.

PrimeHealth+ improved its colorectal cancer screening rate among eligible adults ages 45–75 to 46.0% in 2025, representing an improvement of 4.0 percentage points over 2024.

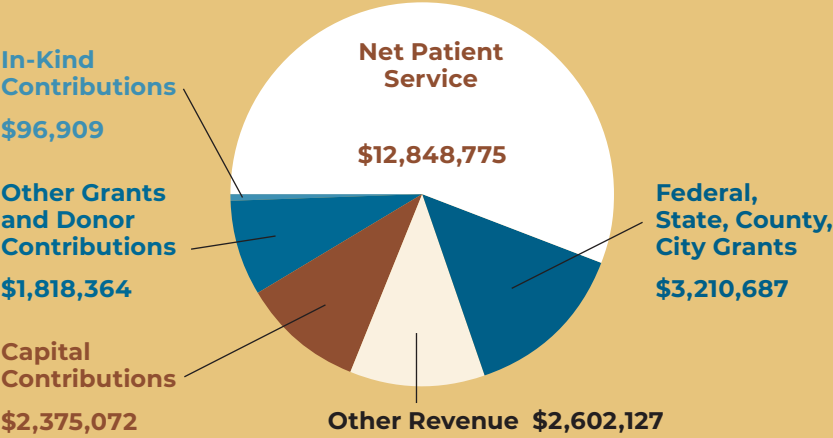
The organization's efforts have continued into 2026, reaching 51.9% by May and placing PrimeHealth+ within reach of its annual goal of 53.0%.

These improvements reflect coordinated patient outreach, preventive education, and access to recommended screenings.



2025 FINANCIAL HIGHLIGHTS

Revenue: \$22,951,934



Expenses: \$22,243,244

Salaries, Wages & Benefits	\$12,460,641	56.0%
Supplies	3,599,623	16.2%
Professional Fees	\$3,555,534	16.0%
Depreciation	\$703,448	3.2%
Occupancy/Lease	\$625,881	2.8%
Other	\$545,800	2.5%
Interest Expense	\$428,346	1.9%
Insurance	\$227,062	1.0%
In-Kind Expenses	\$96,909	0.4%

THANK YOU

The accomplishments of 2025 would not have been possible without the dedication of our physicians, advanced practice providers, nurses, dentists, behavioral health professionals, pharmacists, support staff, volunteers, community partners, donors, and patients.

Together, we are building healthier communities across Western Colorado through compassionate care, clinical excellence, and a steadfast commitment to ensuring that every person has access to high-quality healthcare.

In 2026, PrimeHealth+ remains focused on expanding access, improving outcomes, and delivering whole-person care that changes lives every day.

Scan this QR code now *to review our full list of donors, and learn how you can support our mission.*



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