

PERSONALIZED BENEFITS 2025



Accident Coverage



Critical Illness Coverage















Supplemental Health Benefits

Life doesn't announce surprises, so by signing up for personalized supplemental health benefits, you can help cover unexpected expenses. These benefits can provide you and your family with the coverage and additional financial protection you may need for expenses associated with an unplanned covered accident, illness or hospitalization. They can help you bounce back physically, emotionally, and financially.

Key Features to Consider:

- Cash Benefit paid directly to you: No copays, deductibles, coinsurance, or network requirements.
- Use the money however you want: Pay for medical copays and deductibles, travel to see a specialist, child care, help around the house, alternative treatments and more, it is up to you.
- Cost effective: By signing up through your employer, you get coverage at a low group rate and coverage is guaranteed issue, regardless of your medical history. These plans are portable at the same costs and coverages.

Accident Insurance:

Scan for Video

Accident insurance pays a fixed cash benefit directly to you when you have a covered accident-related injury, like a sprain or bone fracture.



Examples of covered expenses include:

- Doctor's office visits
- Rehab treatment
- Diagnostic exams
- Physical therapy sessions



Scan for Video





Critical illness insurance provides a fixed, lump-sum cash benefit directly to you when you are diagnosed with a covered health condition such as a heart attack or stroke. You can use this benefit however you like, including to help pay for:

- Increased living expenses
- Travel expenses
- Prescriptions
- Treatments



See The Value

Even with medical coverage you may still have out-of-pocket medical costs, such as deductibles, copay's and coinsurance, as well as indirect living expenses.

Accident Insurance in Practice

Situation	Alan broke his leg in a bike accident.	
Covered Benefits	 Doctor's office visits Diagnostic exams Broken leg rehab treatment Physical therapy sessions 	
Total Benefit Paid Directly to Employee	\$4,250	

Critical Illness Insurance in Practice

Situation	Brittney had a heart attack while raking
Covered Benefits	▶ Heart attack diagnosis
Total Benefit Paid Directly to Employee	\$15,000

Wellness Benefit

Your supplemental health plan(s) comes with a wellness incentive benefit. This benefit is paid to each covered person who completes at least one covered wellness visit or preventive care service.

Please note the above are only examples **and** are provided for illustrative purposes only. Refer to your Personalized Benefits Guide for more details on your coverage, election options, and rates.



GROUP ACCIDENT INSURANCE HOSPITALIZATION BENEFITS BENEFIT AMOUNT **HOSPITAL ADMISSION** (once per accident, within 6 months after the accident) \$1,000 Payable when an insured is admitted to a hospital and confined as an inpatient because of a covered accidental injury. Per Confinement This benefit is not payable for confinement to an observation unit, for emergency room treatment or for outpatient treatment. HOSPITAL CONFINEMENT (maximum of 365 days per accident, within 6 months after the accident) Payable for each day that an insured is confined to a hospital as an inpatient because of a covered accidental injury. If we pay \$300 benefits for confinement and the insured is confined again within 6 months because of the same accidental injury, we will treat Per Day this confinement as the same period of confinement. This benefit is payable for only one hospital confinement at a time even if caused by more than one covered accidental injury. This benefit is not payable for confinement to an observation unit or a rehabilitation facility. \$250 HOSPITAL INTENSIVE CARE (maximum of 30 days per accident, within 6 months after the accident) Per Day Payable for each day an insured is confined in a hospital intensive care unit because of a covered accidental injury. We will pay benefits for only one confinement in a hospital intensive care unit at a time, even if it is caused by more than one covered accidental injury. If we pay benefits for confinement in a hospital intensive care unit and an insured becomes confined to a hospital intensive care unit again within 6 months because of the same accidental injury, we will treat this confinement as the same period of confinement. This benefit is payable in addition to the Hospital Confinement Benefit. INITIAL TREATMENT BENEFITS / LISTED BENEFIT AMOUNTS COVER • EMPLOYEE / SPOUSE / CHILD INITIAL TREATMENT (once per accident, within 7 days after the accident, not payable for telemedicine services) Payable when an insured receives initial treatment for a covered accidental injury. This benefit is payable for initial treatment received under the care of a doctor when an insured visits the following: \$350 / \$200 Hospital emergency room with X-Ray / without X-Ray Urgent care facility with X-Ray / without X-Ray \$300 / \$150 Doctor's office or facility (other than a hospital emergency room or urgent care) with X-Ray / without X-Ray \$300 / \$150 AMBULANCE (within 90 days after the accident) Payable when an insured receives transportation by a professional ambulance \$200 Ground \$1,000 Air service due to a covered accidental injury. MAJOR DIAGNOSTIC TESTING (once per accident, within 6 months after the accident) Payable when an insured requires one of the following exams: Computerized Tomography (CT/CAT scan), Magnetic Resonance Imaging (MRI), or Electroencephalography \$200 (EEG) due to a covered accidental injury. These exams must be performed in a hospital, a doctor's office, a medical diagnostic imaging center or an ambulatory surgical center. EMERGENCY ROOM OBSERVATION (within 7 days after the accident) Payable when an insured receives treatment in a hospital \$100 emergency room, and is held in a hospital for observation without being admitted as an inpatient because of a covered Fach 24 accidental injury. hour period ACCIDENT FOLLOW-UP TREATMENT (maximum of 6 per accident, within 6 months after the accident provided initial treatment is within 7 days of the accident) Payable for doctor-prescribed follow-up treatment for injuries received in a covered accident. \$50 Follow-up treatments do not include physical, occupational or speech therapy. Chiropractic or acupuncture procedures are also not considered follow-up treatment. THERAPY (maximum of 6 per accident, beginning within 90 days after the accident provided initial treatment is within 7 days after the accident) Payable if because of injuries received in a covered accident, an insured has doctor-prescribed therapy \$50 in one of the following categories: physical therapy provided by a licensed physical therapist, occupational therapy provided by a

licensed occupational therapist, or speech therapy provided by a licensed speech therapist.





GROUP ACCIDENT INSURANCE

FRACTURES (once per accident, within 90 days after the accident) Payable when an insured fractures a bone INITIAL TREATMENT because of a covered accident and is treated by a doctor. If the fracture requires open reduction, 200% of the RENEFIT benefit is payable for that bone. For multiple fractures (more than one bone fractured in one accident), we will EMPLOYEE / pay a maximum of 200% of the benefit amount for the bone fractured that has the highest dollar amount. For **SPOUSE & CHILD** a chip fracture (a piece of bone that is completely broken off near a joint), we will pay 25% of the amount for the affected bone. This benefit is not payable for stress fractures. Hip / Thigh \$6,000 / \$3,000 Vertebrae (except processes \$5,400 / \$2,700 **Pelvis** \$4,800 / \$2,400 Skull (depressed \$4,500 / \$2,250 Sternum \$4,050 / \$2,025 Leg \$3,600 / \$1,800 Forearm / Hand / Wrist / Foot / Ankle / Kneecap \$3,000 / \$1,500 Shoulder Blade / Collar Bone / Lower Jaw (mandible) \$2,400 / \$1,200 Skull (simple) / Upper Arm / Upper Jaw \$2,100 / \$1,050 Facial Bones (except teeth) \$1,800 / \$900 Vertebral Processes \$1,200 / \$600 Sacral / Sacrum \$900 / \$450

DISLOCATIONS (once per accident, within 90 days after the accident) Payable when an insured dislocates a joint because of a covered accident and is treated by a doctor. If the dislocation requires open reduction, 200% of the benefit for that joint is payable. We will pay benefits only for the first dislocation of a joint. We will not pay for recurring dislocations of the same joint. If the insured dislocated a joint before the effective date of his certificate and then dislocates the same joint again, it will not be covered by the plan. For multiple dislocations (more than one dislocated joint in one accident), we will pay a maximum of 200% of the benefit amount for the joint dislocated that has the highest dollar amount. For a partial dislocation (joint is not completely separated, including subluxation), we will pay 25% of the amount for the affected joint.

Hip	\$2,000
Knee	\$1,300
Shoulder	\$1,000
Foot / Ankle	\$800
Hand	\$700
Lower Jaw	\$600
Wrist	\$500
Elbow	\$400
Finger / Toe	\$160

FAMILY MEMBER LODGING (greater than 100 miles from the insured's residence, maximum of 30 days per accident, within 6 months after the accident)

Payable for each night's lodging in a motel/hotel/rental property for an adult member of the insured's immediate family. For this benefit to be payable:

- The insured must be confined to a hospital for treatment of a covered accidental injury;
- The hospital and motel/hotel must be more than 100 miles from the insured's residence; and
- The treatment must be prescribed by the insured's treating doctor.

Coccyx / Rib / Finger / Toe

TRANSPORTATION (greater than 100 miles from the insured's residence, 3 times per accident, within 6 months after the accident) Payable for transportation if, because of a covered accident, an insured is injured and requires doctor-recommended hospital treatment or diagnostic study that is not available in the insured's resident city.

\$300 Plane \$150 Any groud transportation

\$100

per day

Benefit Amount

\$480 / \$240





GROUP ACCIDENT INSURANCE

	Benefit Amount
OUTPATIENT SURGERY AND ANESTHESIA (per day / performed in hospital or ambulatory surgical center, within one year after the accident) Payable for each day that, due to a covered accidental injury, an insured has an outpatient surgical procedure performed by a doctor in a hospital or ambulatory surgical center. Surgical procedure does not include laceration repair. If an outpatient surgical procedure is covered under another benefit in the plan, we will pay the higher benefit amount.	
OUTPATIENT SURGERY AND ANESTHESIA (per day / performed in a doctor's office, urgent care facility, or emergency room; maximum of two procedures per accident, within one year of the accident) Payable for each day that, due to a covered accidental injury, an insured has an outpatient surgical procedure performed by a doctor in a doctor's office, urgent care facility or emergency room. Surgical procedure does not include laceration repair. If an outpatient surgical procedure is covered under another benefit in this plan, we will pay the higher benefit amount.	\$25
INPATIENT SURGERY AND ANESTHESIA (per day / within one year after the accident) Payable for each day that, due to a covered accidental injury, an insured has an inpatient surgical procedure performed by a doctor. The surgery must be performed while the insured is confined to a hospital as an inpatient. If an inpatient surgical procedure is covered under another benefit in the plan, we will pay the higher benefit amount.	\$750
APPLIANCES (within 6 months after the accident) Payable if, as a result of an injury received in a covered accident, a doctor advises the insured to use a listed medical appliance as an aid in personal locomotion. Cane, Ankle Brace, Cervical Collar Walking Boot, Knee Scooter, Body Jacket Wheelchair, Back Brace, Walker, Crutches, Leg Brace	\$20 \$50 \$100
FACILITIES FEE FOR OUTPATIENT SURGERY (surgery performed in hospital or ambulatory surgical center, within one year after the accident) Payable once per each eligible Outpatient Surgery and Anesthesia Benefit (in a hospital or ambulatory surgical center).	\$50
EYE INJURIES Payable for eye injuries if, because of a covered accident, a doctor removes a foreign body from the eye, with or without anesthesia.	\$50
EMERGENCY DENTAL WORK (once per accident, within 6 months after the accident) Payable when an insured's natural teeth are injured as a result of a covered accident.	\$50 Extraction \$150 Repair with a crown
COMA (once per accident) Payable when an insured is in a coma lasting 30 days or more as the result of a covered accident. For the purposes of this benefit, Coma means a profound state of unconsciousness caused by a covered accident.	\$5,000
CONCUSSION (once per accident, within 6 months after the accident) Payable when an insured is diagnosed by a doctor with a concussion due to a covered accident.	\$100
BLOOD/PL ASMA /PL ATELETS (3 times per accident, within 6 months after the accident) Payable for each day that an insured receives blood, plasma or platelets due to a covered accidental injury.	\$100
BURNS (once per accident, within 6 months after the accident) Payable when an insured is burned in a covered accident and is treated by a doctor. We will pay according to the percentage of body surface burned. First degree burns are not covered.	
Second Degree Less than 10% At least 10% but less than 25% At least 25% but less than 35% 35% or more Third Degree Less than 10% At least 10% but less than 25% At least 25% but less than 35% 35% or more	\$100 \$200 \$500 \$1,000 \$1,000 \$5,000 \$10,000 \$20,000
RESIDENCE / VEHICLE MODIFICATION (once per accident, within one year after the accident) Payable for a permanent structural modification to an insured's primary residence or vehicle when the insured suffers total and permanent or irrevocable loss of one of the following, due to a covered accidental injury:	\$500

• The sight of one eye; The use of one hand/arm; or The use of one foot/leg.





GROUP ACCIDENT INSURANCE

	Benefit Amount
PROSTHESIS (once per accident, up to 2 prosthetic devices and one replacement per device per insured)* Payable when an insured receives a prosthetic device, prescribed by a doctor, as a result of a covered accidental injury. Prosthetic Device/Prosthesis means an artificial device designed to replace a missing part of the body. This benefit is not payable for hearing aids, wigs, or dental aids (to include false teeth), repair or replacement of prosthetic devices* and /or joint replacements. * We will pay this benefit again once to cover the replacement of a prosthesis for which a benefit has been paid, provided the replacement takes place within three years of the initial benefit payment.	\$500
PARALYSIS (once per accident, diagnosed by a doctor within six months after the accident) Payable if an insured has permanent loss of movement of two or more limbs for more than 90 days (in Utah, 30 days) as the result of a covered accidental injury. Paraplegia	\$2,500
Quadriplegia	\$5,000
SUCCESSOR INSURED BENEFIT If spouse coverage is in force at the time of the employee's death, the surviving spouse may elect to continue coverage. Coverage would continue according to the existing plan and would also include any dependent child coverage in force at the time.	
Surgical Procedures may include, but are not limited to, surgical repair of: ruptured disc, tendons/ligaments, hernia, rotator cuff, torn knee cartilage, skin grafts, joint replacement, internal injuries requiring open abdominal or thoracic surgery, exploratory surgery (with or without repair), etc., unless otherwise noted due to an accidental injury.	
ACCIDENTAL DEATH BENEFIT (within 90 days after the accident*) Payable if a covered accidental injury causes the insured to die. ACCIDENTAL COMMON-CARRIER DEATH BENEFIT Payable if the insured:	\$25,000
 Is a fare-paying passenger on a common carrier; Is injured in a covered accident; and Dies within 90 days* after the covered accident. 	\$50,000
The spouse benefit is 50% of the employee benefit shown. The child benefit is 10% of the employee benefit shown. (Applicable to both the Accidental Death Benefit and Accidental Common-Carrier Death Benefit.) DISMEMBERMENT (once per accident, within 6 months after the accident)	
Payable if an insured loses a hand or foot or experiences loss of sight as the result of a covered accident. Dismemberment means: Loss of a hand -The hand is removed at or above the wrist joint; Loss of a foot -The foot is removed at or above the ankle; Loss of a finger/toe - The finger or toe is removed at or above the joint where it is attached to the hand or foot; or Loss of sight - At least 80% of the vision in one eye is lost (such loss of sight must be permanent and irrecoverable). If the Dismemberment Benefit is paid and the insured later dies as a result of the same covered accident, we will pay the appropriate death benefit (if available), less any amounts paid under this benefit.	LIFE CHANGING EVENTS BENEFITS
SINGLE LOSS (the loss of one hand, one foot, or the sight of one eye)	
Employee Spouse Child(ren)	\$12,500 \$5,000 \$2,500
DOUBLE LOSS (the loss of both hands, both feet, the sight of both eyes, or a combination of any two) Employee	\$25,000
Spouse Child(ren)	\$10,000 \$5,000
LOSS OF ONE OR MORE FINGERS OR TOES Employee	\$1,250
Spouse Child(ren)	\$500 \$250
PARTIAL DISMEMBERMENT (INCLUDES AT LEAST ONE JOINT OF A FINGER OR A TOE) Employee Spouse Child(ren)	\$100 \$100 \$100
WELLNESS BENEFIT (once per calendar year) Payable for the following wellness tests performed as the result of preventive care, including tests and diagnostic procedures ordered in connection with routine examinations: Annual physical exams, Flexible Sigmoidoscopy, Mammograms, PSA Tests, Pap Smears, Ultrasounds, Eye Examinations, Blood Screening, Immunizations. THE AMOUNT PAID WILL BE BASED ON WHEN THE WELLNESS TEST WAS PERFORMED: First year of certificate and thereafter	\$50





Benefits At A Glance		Monthly Premiums	
Initial Doctor Visit at Urgent Care or Doctors Office	\$150 without x-ray \$300 with x-ray	Employee Only	\$14.45
Emergency Room Visit	\$200 without x-ray \$350 with x-ray	Employee & Spouse \$21.19	
Follow Up Treatment	\$50	Employee & Children \$25.10	
Physical Therapy	\$50	Family	\$31.84
Ambulance	Ground: \$200 Air: \$1,000	YOUR WELLNESS EXAM WILL HELP PAY FOR YOU POLICY!	
Blood / Plasma	\$100	Wellness Benefit -:	> \$50 (per person per year)
Prosthesis	\$500	Employee Only -> \$14.45 monthly	
Appliance	Up to \$100	Annual Cost = \$173.40 Pretax 25% = \$129.95 annually Wellness Exam = \$50.00 Adjusted Monthly Cost = \$6.67	
Injury Specific	\$50-\$13,500 (up to \$9,000 x 200%)		
Family Lodging (100+ miles)	\$100 / night	Employee & Spouse -> \$21.19 monthly	
Transportation (100+ miles)	Ground: \$150 Air: \$300	Annual Cost = \$254.28 Pretax 25% = \$190.71 annually Wellness Exam x 2 = \$100.00	
Accidental Death	\$25,000/\$12,500/\$2,500		
Accidental Dismemberment	\$200 - \$25,000	Employee & Childre	n -> \$25.10 monthly
Hospital Admission	\$1000	Annual Cost = \$301.20 Pretax 25% = \$225.90 annually Wellness Exam x 2 = \$100.00	
Regular Room	\$300 / per day		
	Arro /	-	hly Cost = \$10.49
*Wellness Benefit examples are fig	*Wellness Benefit examples are figured on minimum amount of participants per plan.		1.84 monthly st = \$382.08 (286.56 annually m x 3 = \$150.00
			hly Cost = \$11.38



AFLAC GROUP CRITICAL

Benefits Overview - Lump Sum Benefit Amount That you Choose	Benefit Amount
COVERED CRITICAL ILLNESSES:	
CANCER (Internal or Invasive)	100%
HEART ATTACK (Myocardial Infarction)	100%
STROKE (Ischemic or Hemorrhagic)	100%
MAJOR ORGAN TRANSPLANT	100%
KIDNEY FAILURE (End-Stage Renal Failure)	100%
BONE MARROW TRANSPLANT (Stem Cell Transplant)	100%
SUDDEN CARDIAC ARREST	100%
SEVERE BURNS*	100%
PARALYSIS**	100%
COMA**	100%
LOSS OF SPEECH / SIGHT / HEARING**	100%
NON-INVASIVE CANCER	25%
CORONARY ARTERY BYPASS SURGERY	25%
*This benefit is only payable for burns due to, caused by, and attributed to, a covered accident.	
**These benefits are payable for loss due to a covered underlying disease or a covered accident.	
OPTIONAL BENEFITS RIDER (Included)	
BENIGN BRAIN TUMOR	100%
ADVANCED ALZHEIMER'S DISEASE	25%
ADVANCED PARKINSON'S DISEASE	25%
These benefits will be paid based on the face amount in effect on the critical illness	
date of diagnosis. We will pay the optional benefit if the insured is diagnosed with one	
of the conditions listed in the rider schedule if the date of diagnosis is while the rider is	
in force.	
PROGRESSIVE DISEASES RIDER	
AMYOTROPHIC LATERAL SCLEROSIS (ALS or Lou Gehrig's Disease)	100%
SUSTAINED MULTIPLE SCLEROSIS	100%
This benefit is paid based on your selected Progressive Disease Benefit amount. We	
will pay the benefit shown upon diagnosis of one of the covered diseases if the date of	
diagnosis is while the rider is in force.	
INITIAL DIAGNOSIS	
We will pay a lump sum benefit upon initial diagnosis of a covered critical illness when	
such diagnoses is caused by or solely attributed to an underlying disease. Cancer	
diagnoses are subject to the cancer diagnosis limitation. Benefits will be based on the	
face amount in effect on the critical illness date of diagnosis.	
ADDITIONAL DIAGNOSIS	
We will pay benefits for each different critical illness after the first when the two dates	
of diagnoses are separated by at least 6 consecutive months. Cancer diagnoses are	

subject to the cancer diagnosis limitation.





AFLAC GROUP CRITICAL

	Benefit Amount
REOCCURRENCE We will pay benefits for the same critical illness after the first when the two dates of diagnoses are separated by at least 6 consecutive months. Cancer diagnoses are subject to the cancer diagnosis limitation.	
CHILD COVERAGE AT NO ADDITIONAL COST	
Each dependent child is covered at 50 percent of the primary insured's benefit amount at no additional charge. Children-only coverage is not available.	
SKIN CANCER BENEFIT We will pay \$250 for the diagnosis of skin cancer. We will pay this benefit once per calendar year.	\$250
WAIVER OF PREMIUM	
If you become totally disabled due to a covered critical illness prior to age 65, after 90 continuous days of total disability, we will waive premiums for you and any of your covered dependents. As long as you remain totally disabled, premiums will be waived up to 24 months, subject to the terms of the plan.	
SUCCESSOR INSURED BENEFIT If spouse coverage is in force at the time of the primary insured's death, the surviving spouse may elect to continue coverage. Coverage would continue at the existing spouse face amount and would also include any dependent child coverage in force at the time.	
HEALTH SCREENING BENEFIT (Employee and Spouse only) We will pay \$50 for health screening tests performed while an insured's coverage is in force. We will pay this benefit once per calendar year.	
This benefit is only payable for health screening tests performed as the result of preventive care, including tests and diagnostic procedures ordered in connection with routine examinations. This benefit is payable for the covered employee and spouse. This benefit is not paid for dependent children.	
COVERED HEALTH SCREENING TESTS INCLUDE:	
•Blood test for triglycerides •CEA (blood test for colon cancer) •Flexible sigmoidoscopy •Bone marrow testing •Chest X-ray •Hemocult stool analysis •Breast ultrasound •Colonoscopy •Mammography •Spiral CT screening for lung cancer •DNA stool analysis •Pap smear •Thermography •Fasting blood glucose test •Stress test on a bicycle or treadmill •CA 125 (blood test for ovarian cancer) •PSA (blood test for prostate cancer) •CA 15-3 (blood test for breast cancer) •Serum cholesterol test to determine level of of HDL and LDL •Serum protein electrophoresis (blood test for myeloma)	\$50





Benefits A	t A Glance		Mont	thly Rates	
		NON-TOBACCO Employee			
Cancer	100%	Issue Age	\$10,000	\$20,000	\$30,000
Heart Attack	100%	18-30	\$5.31	\$9.25	\$13.18
Stroke	100%	31-40	\$8.08	\$14.78	\$21.48
Kidney Failure	100%	41-50	\$14.26	\$27.15	\$40.03
Major Organ Transplant	100%	51-60	\$25.54	\$49.70	\$73.85
Bone Marrow Transplant	100%	61+	\$46.78	\$92.18	\$137.58
Sudden Cardiac Arrest	100%				
Coronary Artery Bypass Surgery	25%		NON-TOE	BACCO Spouse	
Non-Invasive Cancer	25%	Issue Age	\$10,000	\$20,000	\$30,000
Skin Cancer	\$250	18-30	\$5.31	\$9.25	\$13.18
Severe Burn	100%	31-40	\$8.08	\$14.78	\$21.48
Coma	100%	41-50	\$14.26	\$27.15	\$40.03
Paralysis	100%	51-60	\$25.54	\$49.70	\$73.85
Loss of Sight / Hearing / Speech	100%	61+	\$46.78	\$92.18	\$137.58
Benign Brain Tumor	100%				
Advanced Alzheimer's Disease	25%		TOBACC	CO Employee	
Advanced Parkinson's Disease	25%	Issue Age	\$10,000	\$20,000	\$30,000
Amyotrophic Lateral Sclerosis	25%	18-30	\$7.00	\$12.61	\$18.23
Sustained Multiple Sclerosis	100%	31-40	\$11.88	\$22.38	\$32.88
Health Screening Benefit	\$50 (EE + SP Only)	41-50	\$21.63	\$41.88	\$62.13
a des		51-60	\$40.48	\$79.58	\$118.68
		61+	\$72.06	\$142.75	\$213.43
37 1	TOBACCO			CCO Spouse	
		Issue Age	\$10,000	\$20,000	\$30,000
		18-30	\$7.00	\$12.61	\$18.23
	1	31-40	\$11.88	\$22.38	\$32.88
		41-50	\$21.63	\$41.88	\$62.13
Δf	lac	51-60	\$40.48	\$79.58	\$118.68
		61+	\$72.06	\$142.75	\$213.43

DON'T FORGET!

To Submit For Your Annual Wellness & Health Screening Benefits

File All Claims Online At: AflacGroupInsurance.com

Please remember when filling out a claim on-line you will need the SSN, DOB, Certificate Number and Home Zip Code of the primary insured person with Aflac Group to register your employee account.



Aflac's claims process:

Peace of mind when you need it most

If you're sick or hurt, the last thing you need is an insurer that drags its feet when it's time to pay your claims. Aflac prides itself on being an insurer with a difference: Our goal is to process and pay, not deny and delay. That's why we make it easy to file your claims online. Here's how:

1

Visit Aflacgroupinsurance.com and click on "Customer Service" and then "File a claim."





Choose from accident, hospital, critical illness or wellness and follow the instructions.

2

3

Complete and upload your HIPAA authorization, claim details and documents, and direct deposit information.





Feel secure in the knowledge that claims on group coverage like yours are processed in an average of two days.¹

4

Aflac helps pay expenses health insurance doesn't cover – and because your medical bills won't wait, we do so promptly and fairly. In fact, we paid 7.1 million claims last year to people just like you: people who trusted us to keep our promises.² For all other plans, download the proper forms and follow the instructions for filing by fax or email.



1 second

We pay a claim every second between Aflac Individual and Aflac Group*



7.1 million

Aflac Individual and Aflac Group Claims paid in 2018²



2 days

Average processing of Aflac Group Claims.

Get to know Aflac.Visit aflacgroupinsurance.com to learn more.

Continental American Insurance Company (CAIC), a proud member of the Aflac family of insurers, is a wholly-owned subsidiary of Aflac Incorporated and underwrites group coverage. CAIC is not licensed to solicit business in New York, Guam, Puerto Rico, or the Virgin Islands. For groups sitused in California, group coverage is underwritten by Continental American Life Insurance Company. For groups sitused in New York, coverage is underwritten by American Family Life Assurance Company of New York. This service available only to Aflac Group customers. Continental American Insurance Company - Columbia, South Carolina



¹ Aflac proprietary data, 2019.

² Aflac proprietary data, 2018.

^{*}Based on a 40-hour work week, 52 weeks a year.



Opt-in to Cyber Safety

No one intends to be unsafe online. Help protect your identity and devices with Norton LifeLock Benefit Plans. Let us help you empower you and your family to live your digital lives safely.



Device Security

Anti-virus software and multilayered, advanced security helps protect devices against existing and emerging threats, including malware and ransomware.



Online Privacy

Norton Secure VPN protects devices and helps keep online activity and browsing history private. Privacy Monitor scans common public people-search websites to help you opt-out. And SafeCam alerts you and blocks attempts to access your webcam.¹



Screen modified for demonstration purposes. Features may differ depending on plan.



Identity

We monitor for fraudulent use of personal information, and send alerts when a potential threat is detected.[†]



Home & Family

Take action to monitor your child's online activity with easy-to-use tools to set screen time limits, block unsuitable sites, and monitor search terms and activity history.



Identity	Benefit Premier
LifeLock Identity Alert™ System [†]	•
• Identity Verification Monitoring ^{†,**}	•
Telecom & Cable Applications for New Service	•
• Payday - Online Lending Alerts [†]	•
Credit Alerts & Social Security Alerts [†]	•
Dark Web Monitoring**	•
Home Title Monitoring	•
USPS Address Change Verification	•
Stolen Wallet Protection	•
Social Media Monitoring	•
Data Breach Notifications	•
Bank & Credit Card Activity Alerts†**	•
Checking & Savings Account Application Alerts [†]	•
Bank Account Takeover Alerts***	•
401k & Investment Account Activity Alerts†**	•
Prior Identity Theft Remediation ⁸ This feature is separate from our Million Dollar Protection ¹⁹ Package and does not provide coverage for lawyers and experts, reimbursement of stolen funds or compensation for personal expenses for events occurring during the 12 months prior to enrollment. See disclaimer for details.	•
U.Sbased Identity Restoration Specialists	•
24/7 Live Member Support	•
Million Dollar Protection™ Package ⁺⁺⁺ • Stolen Funds Reimbursement • Personal Expense Compensation • Coverage for Lawyers and Experts	Up to \$1 Million each
Credit Application Alerts ² **	One-Bureau ¹
Credit Monitoring ¹ **	Three-Bureau ¹
Annual Credit Reports & Credit Scores 1 ** The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.	On Demand - Three-Bureau
• Identity Lock 1,5 Monthly Credit Score Tracking1** The credit score provided is a VantageScore 3.0 credit score based on Equifax data. Third parties use many different types of credit scores and	One-Bureau ¹
are likely to use a different type of credit score to assess your creditworthiness.	•
Credit, Bank & Utility Account Freezes**	
Device Security	
Secures PCs, Mac & mobile devices"	Up to 5 devices (Family gets 10 devices)
Online Threat Protection**	•
Password Manager**	•
Smart Firewall**	•
Cloud Backup ³ **	50 GB
Home & Family	
Parental Control ⁴ **	•
Online Privacy	
Norton Secure VPN"	•
Privacy Monitor	•
SafeCam ³ **	•
Benefit Plan - Monthly Rates	Benefit Premier

If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax, and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification but with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification in TransUnion will take several days to begin after your successful plan enrollment. Please note that in order to enjoy all features in your chosen plan, such as bank account alerts, credit monitoring, and credit reports, it may require additional action from you and may not be available until completion.

If your plan includes One Bureau Credit Application Alerts, two requirements must be met to receive said features: (i) your identity must be successfully verified with TransUnion; and (ii) TransUnion must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE ONE BUREAU CREDIT APPLICATION ALERTS. One Bureau Credit Application Alerts will take several days to begin after your successful LifeLock plan enrollment.

▲ Employee Only (18+ Years Old)

‱ Employee + Family[△]

- after your successful LifeLock plan enrollment.
- ³ Norton Cloud Backup, Norton SafeCam, Norton Family, and Norton Parental Control features are not supported on Mac, Windows 10 in S mode, and Windows running on ARM processor).
- ⁴ Norton Family and Norton Parental Control can only be installed and used on a child's Windows PC, iOS and Android devices but not all features are available on all platforms. Parents can monitor and manage their child's activities from any device Windows PC, Mac, iOS and Android via our mobile apps, or by signing into their account at my.Norton.com and selecting Parental Control via any browser.
- ⁵ Locking or unlocking your credit file does not affect your credit score and does not stop all companies and agencies from pulling your credit file. The credit lock on your TransUnion file will be unlocked if your subscription is downgraded or cancelled.
- The LifeLock alert network includes a variety of product features and data sources. Although it is very extensive, our network does not cover all transactions at all businesses, so you might not receive a LifeLock alert in every single case.
- A The LifeLock Benefit Junior plan is for minors under the age of 18. LifeLock enrollment is limited to employees and their eligible dependents. Eligible dependents must live within the employee's household, or be financially dependent on employee. LifeLock services will only be provided after receipt and applicable verification of certain information about you and each family member. Please refer to employee group for the required information under your plan. In the event you do not complete the enrollment process for any family membership selected until you cancel or modify your plan a 'your employer's to complete the enrollment period, which may be annually. Please note that we will NOT refund or credit you for any period of time during which we are unable to provide LifeLock services to any family member on your plan after your benefit effective due to your failure to submit the information necessary to complete enrollment. If you do not complete the enrollment process for each family member, you may continue to pay more for LifeLock services than you otherwise would if you had selected a lower tier plan.

 **Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential and LifeLock with Norton Benefit Premier and up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Polic terms, conditions and exclusions at Norton LifeLock conviegal.

 **Dees not include monitoring of chats or direct messages.
- * Does not include monitoring of chats or direct messages.
- ** These features are not enabled upon enrollment. Member must take action to activate this protection
- ^a Subject to eligibility requirements defined in <u>Terms & Conditions</u>. NortonLifeLock reserves the right to change and/or cease services at any time.

No one can prevent all identity theft or cybercrime.

Not all products, services and features are available on all devices or operating systems. System requirement information on Norton.com.

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standard contintning limits. Must meet income tirreshoul based on the Mish. Indicate the standard contintning limits. Must meet income tirreshoul based on the Mish. Indicate the standard contintning limits. Must meet income tirreshoul based on the opportunity to receive a loan approval within 1 year.

4. Rate's Same Day Mortgage promotion offers qualified customers who provide certain required financial information/documentation to Rate within 24 hours of locking a rate on a mortgage loan the opportunity to receive a loan approval within 1 business day of timely submission of documentation and does not suggest that the borrower will receive funding on the same day as their application submission. For purposes of this offer, documents provided after 1 pm local time or on a weekend or company holiday will be deemed submitted the next business day. Rate cannot guarantee that a loan will be approved or that a closing will occur within a specific timeframe. Rate reserves the right to revoke this approval at any time if there is a change in your financial condition or credit history which would impair your ability to repay this obligation. Read and understand your Loan Commitment before walving any mortgage contingencies. Borrower documentation and Intent to Proceed must be signed within 24 business hours of receipt. Not eligible for all loan types or residence types. Minimum down payment requirements apply. Self-employed borrowers are not eligible. Not all borrowers will be approved. Borrower's interest rate will depend upon the specific characteristics of borrower's loan transaction, credit profile and other criteria. Not available in all states. Restrictions apply. Visit Rate.com/same-day-mortgage for terms and conditions. By refinancing, you may pay more in costs and interest over the extended term.

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Benefit Hub Discount Site	marillachealth.benefithub.com	
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